
FEDERAL ENERGY REGULATORY COMMISSION

WASHINGTON, D.C. 20426



NEWS RELEASE

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FOR IMMEDIATE RELEASE

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COMMISSION TOUTS ITS NEW WAYS OF DOING BUSINESS IN NOVEMBER 5 EXPO

In a major public exposition featuring the theme "FERC 2000 Plus: Coming Into Focus," the Federal Energy Regulatory Commission will explain to its constituents and the public how it has changed its basic approach to regulation and revamped its working environment. The public is invited and urged to attend. Senior Commission officials will be on hand to describe how FERC First, which is redesigning the ways the Commission conducts its business, has brought a new dynamic and systemic change to the Commission in one of the most ambitious reengineering efforts in the federal government.

The Expo will run from 10 a.m. to 2 p.m. on November 5 in the lobby of FERC headquarters. The Expo will feature a 1 p.m. address by Chairman James J. Hoecker, booths highlighting change in individual offices, and a demonstration of information technology innovation. Other top officials will explain the changes sweeping the Commission.

"When FERC First started in 1998," said Chairman Hoecker, "it was a modest effort to update several processes. The results of almost two years of hard work, however, are a thorough review and retooling of the agency's vision and mission and adoption of procedures that will allow the Commission to adapt to dramatic changes taking place in the industries we regulate. FERC First went beyond mere reorganization to embrace major cultural and institutional change at a fundamental level. It brings new leadership but also new ways for our line staff to work and succeed and share in decisions. I am tremendously proud of the progress we have made, and I want to let our constituents know about the new FERC. That is the purpose of our Expo."

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The new FERC will be more market-oriented in its regulation, quicker to reach decisions, more concerned with outreach and collaboration with other entities, eager to develop and empower employees, and more focused on long-term strategic planning.

Overall, the Commission is shifting away from command-and-control approaches toward customer-oriented, market-responsive regulation as a way of ensuring that it adapts quickly to the rapidly changing energy marketplace.

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